Adore SOFTPHONE

User Manual

www.adoreinfotech.com

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AdoreSoftphone™

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1. Welcome to Adore Softphone

Adore SoftPhone is Softphone that allows you to speak over Internet with any desktops, notebooks to any conventional landline and mobile phones. It supports SIP industry standards, and is fully inter-operable with most major Internet Telephone service provider (ITSP) and VOIP software and hardware. Adore Softphone comes with an intuitive Graphical User Interface and can be easily customized. It's designed with SIP technology that can be used to make outbound phone calls from PC to any telephone. It delivers SIP-based communications and services for PC-to-Phone and PC-to-PC services.

1.1– Adore Softphone Features

- Softphone with g711,g723.1 and g729
- Customized skin interfaces
- Call timer
- Display Credit Time
- Display Balance
- Local signaling (Dial tone, busy, ring back, etc.)
- Redial
- Missed Call Indicator
- Touch Tone
- Recent Call Detail (Missed Call, Dialed Call, Received Call)
- Address Book
- Microphone Volume Control
- Speaker Volume Control
- Work with any full-duplex sound card
- Auto-configuration of settings for easy deployment
- Configuration Wizard
- Uses NEW RFC 3261 compliant stack
- DNS Support

These features would enable you to connect your Softphone to any PC or Phone and enjoy the slashed rates in comparison to traditional phone call.

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1.2 - Adore Softphone panel and User Features

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2. Installations and Uninstallation

2.1 Account Information

After choosing a VoIP service provider, you will need the following information:

- SIP IP / Domain
- User name
- Password

2.2 System Requirements

Processor Minimum: Intel Pentium III 1.3 GHz or equivalent
Optimal: Pentium 4® 1.8 GHz or equivalent
Memory 128 MB RAM
Hard Disk Space 50 MB
Operating System Windows® Vista®
Windows 2000
Windows XP
Connection IP network connection (broadband, LAN, wireless)
Sound Card Full-duplex, 16-bit

2.3 Multimedia Device Requirements

Adore Softphone requires both speakers and a microphone to make calls. Any of the following configurations are acceptable:

- External speakers and microphone
- Built-in speakers and microphone
- Headset

2.4 Install Adore Softphone

Attention Win2000/XP users! You must have administrative privileges to install Adore softphone If you are not sure whether you have such privileges, you almost certainly do not have them. Contact your system administrator. Attention Windows 2000! You need to install Microsoft Installer 2.0 from www.microsoft.com before.

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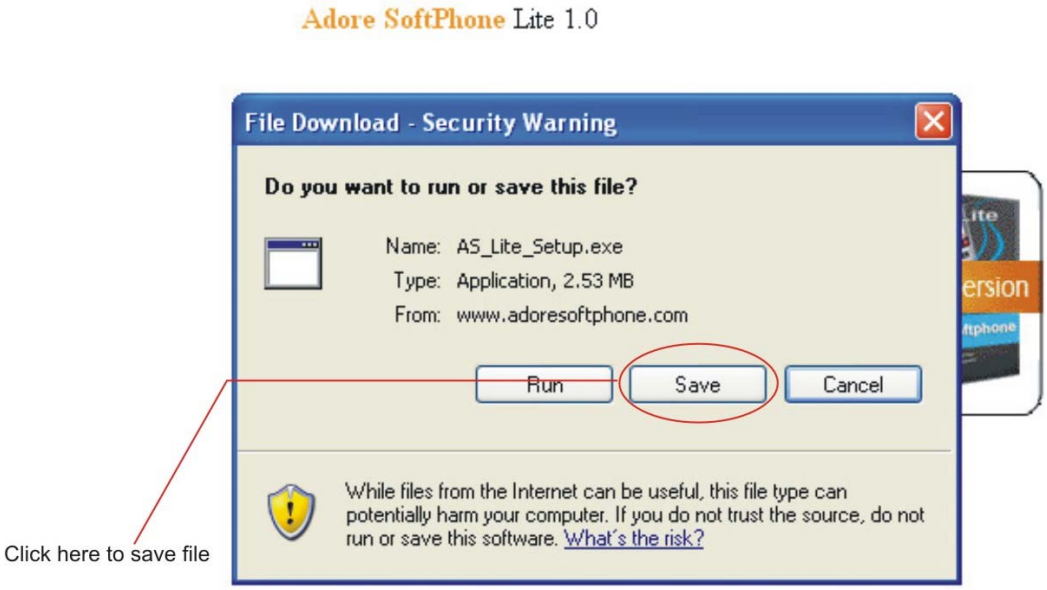
2.5 Install Application

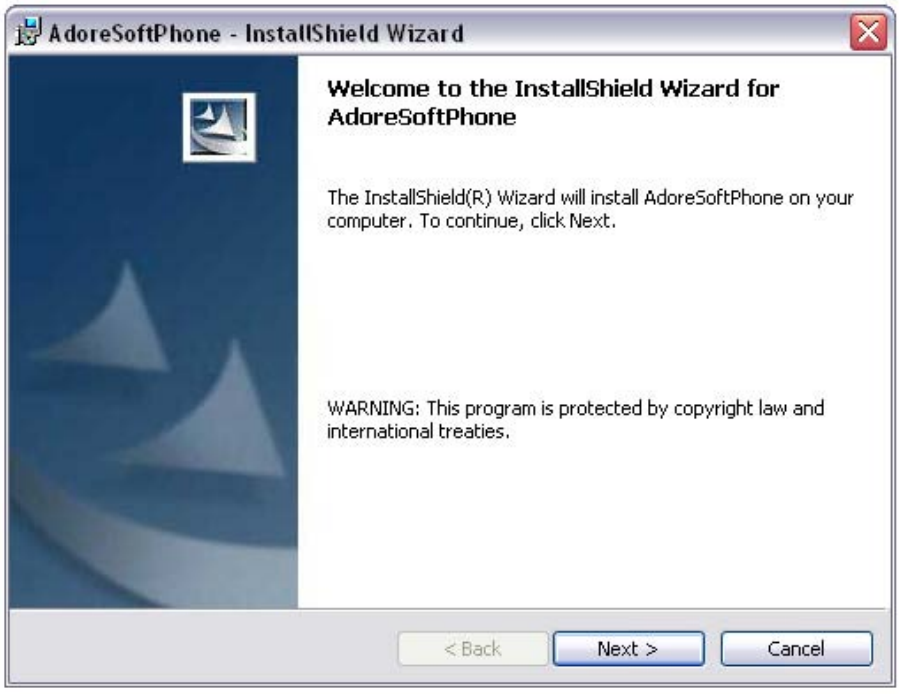
For installing application you need to download it from our website www.adoresoftphone.com

Fill the form and download the application Setup.


Adore SoftPhone Lite 1.0
File Download - Security Warning
Do you want to run or save this file?
Name: AS_Lite_Setup.exe
Type: Application, 2.53 MB
From: www.adoresoftphone.com
Run
Save
Cancel
While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. What's the risk?
Click here to save file

2.5.1 - Run the installation file.

- Window Appears click Next to Proceed.


AdoreSoftPhone - InstallShield Wizard
Welcome to the InstallShield Wizard for AdoreSoftPhone
The InstallShield(R) Wizard will install AdoreSoftPhone on your computer. To continue, click Next.
WARNING: This program is protected by copyright law and international treaties.
< Back
Next >
Cancel

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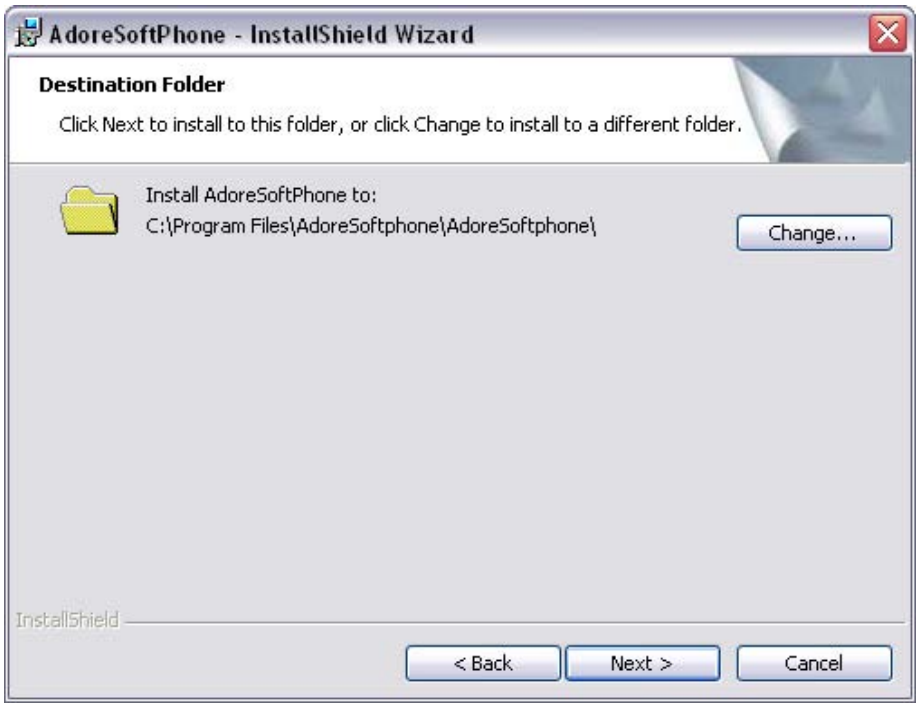
2.5.2 Select folder where file need to be installed.



2.5.3 – Installer Ready to Install Adore Softphone, Select Next to continue.

AdoreSoftPhone - InstallShield Wizard
Installing AdoreSoftPhone
The program features you selected are being installed.
Please wait while the InstallShield Wizard installs AdoreSoftPhone. This may take several minutes.
Status:
InstallShield
< Back
Next >
Cancel

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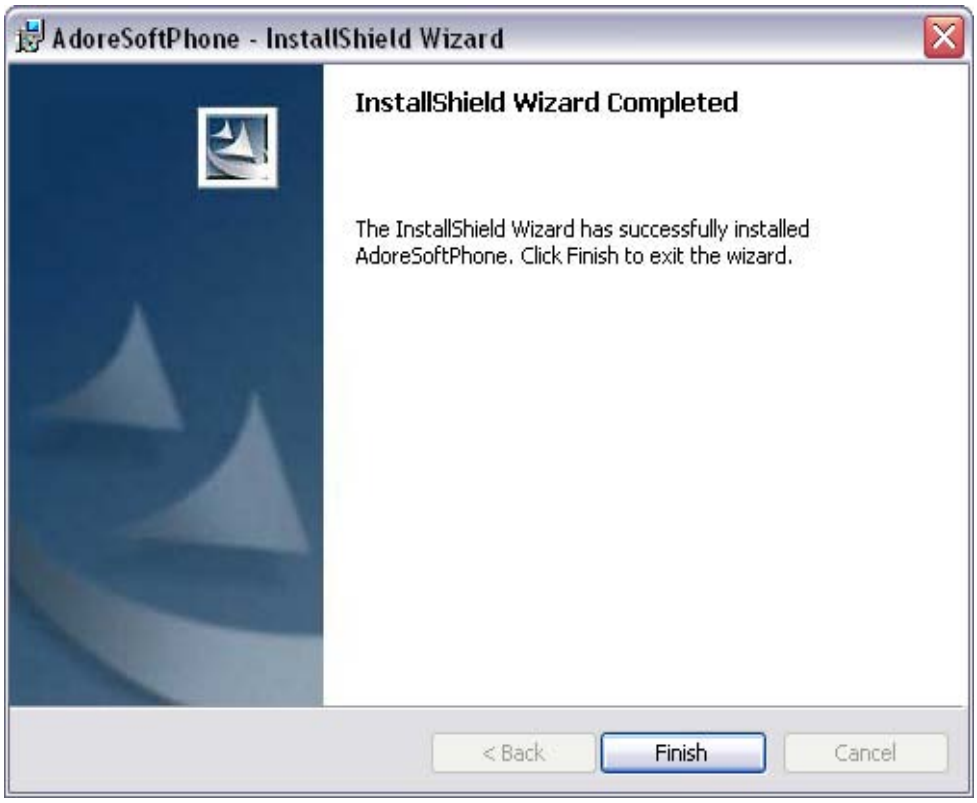
2.5.4 - Click Close to complete installation.


AdoreSoftPhone - InstallShield Wizard
InstallShield Wizard Completed
The InstallShield Wizard has successfully installed AdoreSoftPhone. Click Finish to exit the wizard.
< Back
Finish
Cancel

2.6 - Uninstall Adore Softphone

To uninstall Adore Softphone, go to
Control Panel->Add/Remove Programs->Adore Softphone>Install/Uninstall.

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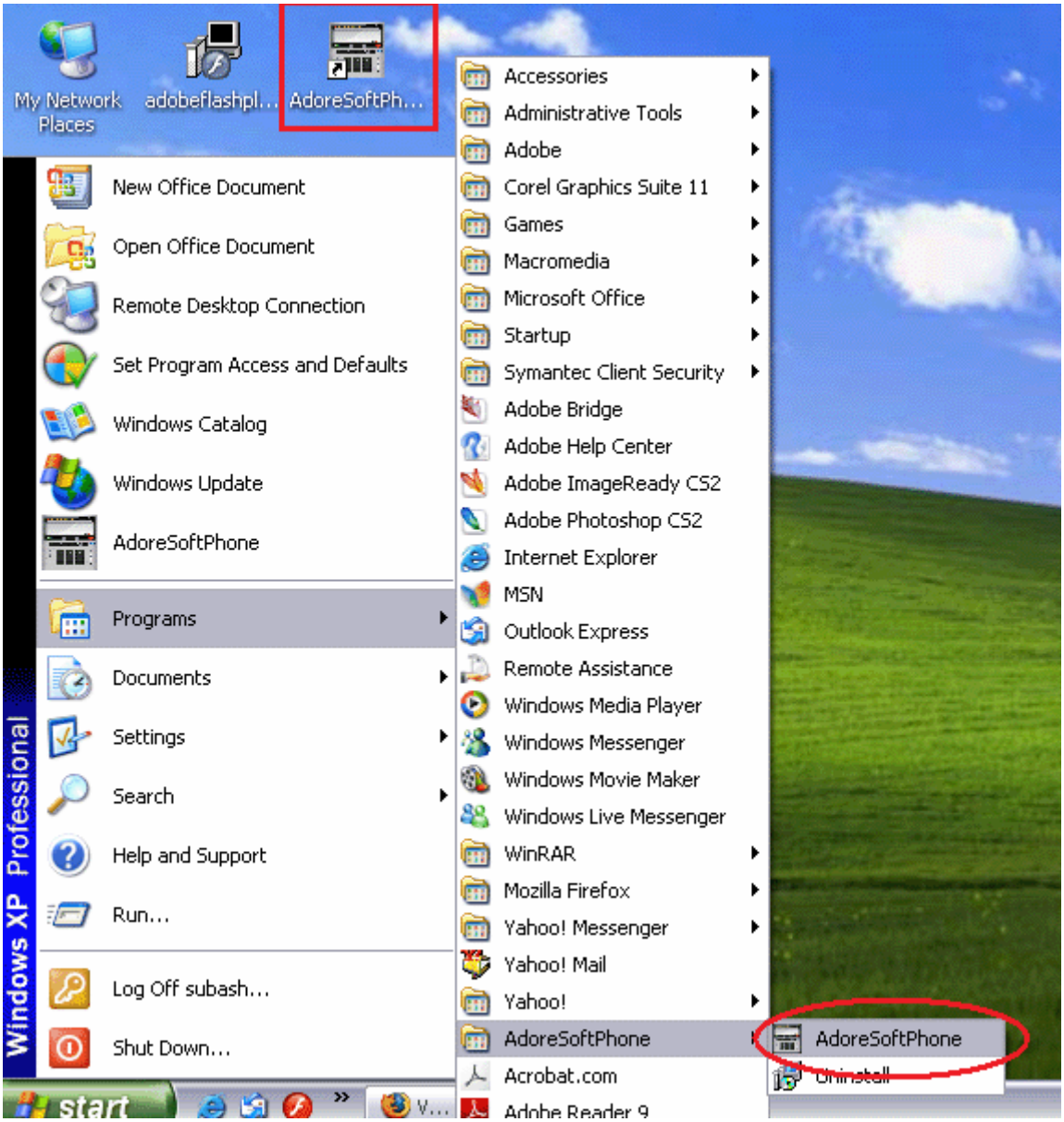
3. Start & Using Adore Softphone

Go to Start-> Adore Softphone.
Or
Click on Icon Adore Softphone on desktop



Using Adore Softphone

If Adore is not already running, start it as you would any other program: Use the *Windows Start* menu or double-click the desktop icon.

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3.1 Register your Softphone

- Login window appears
- Enter SIP IP, Username and password.
  (If you want to save current SIP IP, User name, Password then Click on Check box “Save”)
- Press Login Button
- Base Softphone window open. (With status message “Ready to call…”)

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3.2 Placing a Call

To make call

1. Press desired number through keyboard or through Dial Pad
2. Press Call button

3.3 Ending a Call

1. Press hang-up button.
2. Session message Display “Disconnected…”

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3.4 Handling an Incoming Call

On incoming call Message Appear as Shown in Fig.3.4 & highlighted on taskbar

1. Press Call button to Accept call or Press to Reject call

Fig 3.4

3.5 Handling Missed Call

The number of calls that were not answered at all or that was not answered because the line was busy.

Fig 3.5

As shown in Fig 3.5 Missed call indicator display List of Missed call. Click on the Indicator, It display List of call that was not answered.

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4 Using Phone Book

Contacts allow you to store information about respondents you may want to call regularly. In Phone book you can Add, Edit, Delete and Call to Contact very easily

4.1 Add Contact

- Open Phone Book as in Fig 4.1
- Type Name and Phone No in corresponding Test Boxes
- Press Add button

Fig 4.1

4.2 Edit Contact

1. Select on name in list you want to Edit in list box as in Fig 4.2
2. Edit Details you want to edit, Name & Phone number
3. Press Edit button

Fig 4.2

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4.3 Delete Contact

- Select name from Your Contact List , you want to delete in list box Fig4.2
- Press Delete button

Fig 4.3

4.4 Call to Contact

1. Select name from your Contact list, you want to call as shown in Fig 4.3
2. Press Call button

Fig 4.4

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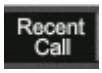
5. Using Recent Call

By using recent call you can get your call history of Softphone
You can check Dialed, Received & Missed calls

To use Recent call clicks on 

then use recent call detail
Use “Clear “button to Clear Respective Detail Calls
Use “Close “button to close the Window

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6. Audio Options

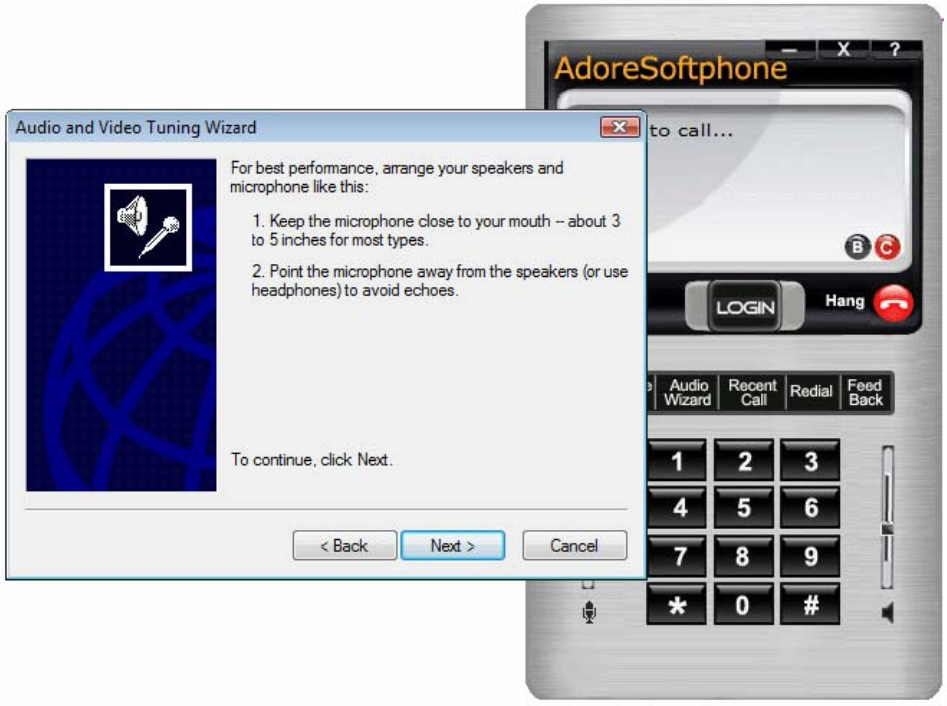
You can adjust the Adore Softphone sound characteristic using standard windows audio controls. Some additional audio options may be set on the Audio wizard. As following these steps under below:

Click On “Audio Wizard” button

Step 1

AdoreSoftphone
to call...
LOGIN
Hang
Audio Wizard
Recent Call
Redial
Feed Back
1 2 3
4 5 6
7 8 9
* 0 #
Audio and Video Tuning Wizard
This wizard helps you verify that your camera, speakers, and microphone are working properly.
Before continuing:
1. Close all other programs that show video, or play or record sound.
2. Make sure your camera, speakers, and microphone are plugged in and turned on.
To continue, click Next.
< Back
Next >
Cancel

Step 2


AdoreSoftphone
to call...
LOGIN
Hang
Audio Wizard
Recent Call
Redial
Feed Back
1 2 3
4 5 6
7 8 9
* 0 #
Audio and Video Tuning Wizard
For best performance, arrange your speakers and microphone like this:
1. Keep the microphone close to your mouth -- about 3 to 5 inches for most types.
2. Point the microphone away from the speakers (or use headphones) to avoid echoes.
To continue, click Next.
< Back
Next >
Cancel

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Step 3

AdoreSoftphone
Audio and Video Tuning Wizard
Select the microphone and speakers you want to use:
Microphone:
Microphone (YAMAHA DS-XG PCI
Speakers:
Speakers (YAMAHA DS-XG PCI Au
I am using headphones
Selecting this check box turns off the acoustic echo cancellation feature, which is not needed if you have headphones.
< Back
Next >
Cancel
to call...
LOGIN
Hang
Audio Wizard
Recent Call
Redial
Feed Back
1 2 3
4 5 6
7 8 9
* 0 #
Select appropriate Option for Sound card which is install in your system (Microphone & Speaker)

Step 4

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Step 5

AdoreSoftphone
to call...
LOGIN
Hang
Audio Wizard
Recent Call
Redial
Feed Back
1 2 3
4 5 6
7 8 9
* 0 #
Audio and Video Tuning Wizard
Read the following text into your microphone in a normal speaking voice:
"If the indicator goes into the yellow area as I speak, I know the microphone will be adjusted properly. If not, I need to move the microphone closer."
Microphone Volume
< Back
Next >
Cancel

Step 6

AdoreSoftphone
to call...
LOGIN
Hang
Audio Wizard
Recent Call
Redial
Feed Back
1 2 3
4 5 6
7 8 9
* 0 #
Audio and Video Tuning Wizard
You have now completed the Audio and Video Tuning Wizard.
If you have trouble with your camera, speakers, and microphone in the future or if you change your audio or video settings in another program, run this wizard again.
To close this wizard, click Finish.
< Back
Finish
Cancel

By using above steps you can test your system sound & Configure Sound Setting.

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7. Trouble Shooting

Problem	Possible Reason	Suggestion
Phone unable to Registered (Keep showing Registering…)	Internet Connection is too slow or Drop / Server Not responding	Check your Internet Connection / server setting
	User and password is wrong	Cross check username and password (password is case sensitive)
Voice is too slow / voice is not audible	System volume is Low / sound driver not present / disable	Increase Volume by using system volume Use Audio wizard to check Ref: 6

Sales : + 91 - 9958611014 (India)
+ 91 – 120-6471891 (India)
Toll Free : -1-800- 498-6429 (USA)
Email : sales@adoreinfotech.com

Support
Tel : +91 – 120 – 6450129 (India)
Email : support@adoreinfotech.com

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